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April 9, 2010

Steve Boodakian
Artisan Rug Restoration
102 Madison Avenue
New York, NY 10016
888.877.1322

Dear Steve,

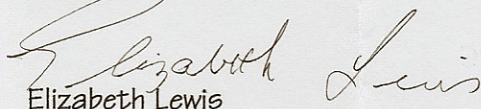
Recently my favorite oriental rug sustained water damage. I did not know where to turn so I called my insurance company and they suggested that I contact you. I did not know anything about you and had never had the occasion to have a rug restored. But as I spoke with you I had the impression that you not only knew how to go about the job but that you were trustworthy. So I shipped my rug to you for the what I felt like was major surgery.

As a good doctor and a professional would, you kept me apprised of the progress so that I knew just what you were doing. As I spoke with you I realized that my first impression of you was correct.

After several weeks the rug is home again and it looks better than I have ever seen it. You not only somehow reversed the horrible water stain but you neatened up the edges and cleaned it and it just looks fantastic.

I thank you very much for you wonderful job. By the way, the price was just what was initially quoted to me and your judgment as to what should be done was exemplary.

Sincerely,


Elizabeth Lewis